

Thank You For Registering with Mayo Volunteer Centre

So What Happens Next?

Once you have chosen a volunteer role, we will forward your contact details to the relevant organisation, which will then get in touch with you to let you know what steps you need to take to get involved.

The organisation may require you to go through their application process which generally means filling out forms such as an application form, providing references and in some cases completing a Garda Vetting form. Administering all of this can take some time for organisations so it's important to be prepared to have a bit of a wait on your hands, depending on what the application process is.

Mayo Volunteer Centre will also keep in touch with you to ensure your application to volunteer is going well.

Follow Up

If you don't get a response back from an organisation within two weeks after your initial contact please get in touch with us. If requested, Mayo Volunteer Centre will always follow up with organisations on your behalf to find out where your application stands. We also advise that you keep in touch with the organisation during the application process if you have any questions or queries about the role or start date.

When you start volunteering with an organisation we'd really appreciate if you would let us know, either by calling us on 0877555899 or emailing info@volunteermayo.ie.

Still deciding?

If you don't manage to find something suitable today don't worry! Finding the right role can often take while and it's always a good idea to take your time to ensure the volunteer role you find will suit you. We recommend you check the "Browse Opportunities" section of our website for an up-to-date list of volunteering opportunities. New roles are registered all the time, so you may find something if you check back every now and then. Mayo Volunteer Centre will also notify you of new volunteer roles in our monthly newsletters.

If you would like another appointment with a member of our team, you can arrange this with us at any stage.

When you start volunteering with an organisation we'd really appreciate if you would let us know, either by calling us on 0877555899 or emailing info@volunteermayo.ie.

Your personal information

When you apply to take up a volunteering role, your contact details (name, address, phone and email) and information on your skills will be sent to the relevant voluntary organisation. Otherwise, the information will never be passed on to a third party without your permission, unless we are legally obliged to do so. We will also hold this information ourselves, to allow us to evaluate the effectiveness of our service.

When you register with us, we ask for information about age, disability and ethnicity to help us with equal opportunities monitoring. This information is not forwarded to any third party organisations. By choosing to submit this information you consent to the processing of this information by us. Information you provide is also collated to

help us to demonstrate our impact to funders and develop our service to further meet users' needs.

If you would like to stop receiving communications from us (newsletters, texts etc.) you just need to inform us and we will remove your contact details from our mailing lists.

You are entitled to ask for a copy of the information we store about you at any time. Just contact us – details below.

Not Happy?

If you start your volunteering role and find you are not satisfied, please discuss this with your contact in the voluntary organisation first. They may be unaware of your experience and may be able to change things to help. If you are still not satisfied in your role, let us know and we can either pass on your complaint to the voluntary organisation or help you choose a different volunteering role.

If you wish to make a complaint about your experience with Mayo Volunteer Centre (rather than the organisation you are volunteering with) we do have a standard complaints procedure where your complaint will be recorded and dealt with as efficiently as possible. Just ask for information about this process, and we will be happy to provide the details.

Mayo Volunteer Centre wishes you the best of luck in finding enjoyable and fulfilling volunteer work.

Contact Us:

Castlebar Office (Wednesdays to Fridays)
C/o Le Cheile Family Resource Centre
Tucker St, Castlebar
Phone: 087 7555899

Ballina Office
Cathedral Road, Ballina
Phone: 096 71444

Email: info@volunteermayo.ie

Website: www.volunteermayo.ie

